



Watermill Holidays - Booking Terms

1. BOOKINGS

Bookings will only be accepted when made upon the official, signed booking form and accompanied by a 25% deposit.

2. CANCELLATION

Should you have to cancel your booking once a deposit has been paid, please let us know immediately. We will make every effort to re-book the week and if successful we will refund your fee, less a small administration charge of £30.00.

If we cannot re-let the week, your deposit is forfeit.

3. DEPOSIT

The deposit required is 25% of the letting fee (to the nearest £) Please check our Tariffs to find the relative letting fee for your dates.

4. BALANCE OF FEE

This is due no later than four weeks prior to the start date.

5. PERSONAL INJURY

We cannot accept any liability for personal injury, howsoever caused, during your stay at The Mill, unless caused by our negligence. Be aware that The Mill has deep, fast flowing water all around it, so extra care is required, and in particular, children should be under constant supervision whilst in the grounds of the property.

As with any holiday it is advisable to take out a Holiday Insurance policy for all members of your party.

6. LOSS OR DAMAGE

We cannot accept any liability for loss of, or damage to, any article or personal property belonging to you or any on in your party. Valuable items, money, jewelry etc can be left in our safe during your stay, but this service is entirely at your own risk.

No charge is made for this service.

7. LOGS

The first basket of logs for the wood burner is included in the letting fee. Subsequent refills are available at £20.00 per basket. All other fuel is included.

8. CAR PARKING

Two places are provided, but this facility is entirely at your own risk

9. DAMAGE

You are responsible for any damage or breakages of inventory during your stay.

Should anything be broken, please let us know so that replacements can be provided.

10. ARRIVAL & DEPARTURE

The Mill will be ready for you from 16.00hrs. on arrival day and should be vacated by 9.30hrs. on departure day, so as to leave us time to adequately prepare for our next guests.

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December 2011